

Derwent View Cottage - Terms & Conditions

Essentials

Derwent View Cottage is a 1 bedroom cottage, with one double bed. There is a minimum stay of 7 nights beginning on a Friday. Shorter minimum 3 night stays are sometimes available, please phone to discuss.

- Check in is from 15.30 on the day of arrival
- Check out 10.30 on the day of departure

Please note:

- No dogs/pets allowed.
- No smoking
- Self-catering cottage
- Maximum guests is 2 adults
- Private parking outside the cottage for up to 2 cars. No electric charging point for cars.

Payment & Deposits

- Payments by credit card via Paypal / BACS
- A non refundable deposit of £50 is required to secure the cottage booking.
- Full booking balance must be paid 30 days before arrival.
- If booking less than 1 month before you are due to arrive, full payment is required.

Cancellation

- If the booking is cancelled less than 14 days before arrival then a charge equal to the full booking amount will be made. If cancellation is made 15-31 days prior to arrival 50% refund will be given.
- In the event of a no show or booking reduction (after arrival date) the full cost of the booking is charged.

Care of the property

We kindly request that guests take care of the property and its furniture and fittings and to leave them in the same state of repair and condition in which it was found. We request that no decorations are attached to walls without prior agreement, as this may cause damage. All damage or breakages must be reported to Derwent View Cottage Owners prior to departure. Any damage / breakages must be paid for.

Electric Usage

Standard Electricity usage is included in the price of the cottage rental. Please note there is no electric charging port for electric cars. Guests are not permitted to run cables or charge their car from the cottage electricity supply.

Liability & Insurance

Derwent View Cottage is not liable for any loss or damage to any guests' personal property or any injury whilst staying at our cottage. It is the responsibility of each guest to arrange their own travel insurance.

Lost Property

If you think you have left anything after your departure, please contact us as soon as possible. If we find an item and you would like it returned, we kindly request the cost of post and packaging be paid for. Any foods, such as fresh and frozen items are disposed of on the changeover day and will therefore not be returned.

Right of entry

Derwent View Cottage shall be allowed the right of entry in exceptional circumstances such as emergencies or to carry out any unexpected but necessary repairs or maintenance.